

Productivity Development Solutions Pty Ltd
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INFORMATION SHEET – PLEASE READ

Dear Consumer (**you, your**),

Before entering into an agreement with Productivity Development Solutions Pty Limited (**us, our**), please ensure that you have read and understand this Information Sheet and our Terms and Conditions of Trade to which it relates.

If you do not understand this Information Sheet or the Terms and Conditions of Trade you should seek independent legal advice.

These documents govern our dealings with you and how we are to provide our goods and services to you, as well as our obligations to you and your obligations to us. **You should be aware that the Terms and Conditions of Trade contain provisions that may substantially prejudice your interests**, including the following clauses:

Clause 3.1: This clause excludes our liability for any loss, damage or delay in goods delivered by a third party courier. In this instance you cannot obtain a refund or compensation from us, unless permitted under another relevant law.

Clause 5.3: This clause charges your property in favour of us to secure payment of amounts owing to us. This means that we may seek to record our interest against the title to that property and take proceedings to protect or enforce that interest where we are owed any money.

Clause 6: This clause allows us to retain title of all goods until we receive payment of all amounts owing to us. If you fail to pay for any goods we be entitled to retake possession of the goods. Risk in the goods passes to you on delivery.

Clause 8: This clause limits (to the extent permitted by any relevant law) or completely excludes our liability for certain claims or loss, damage or expense you may suffer as a result of our actions or omissions, unless resulting from our negligence or breach of the Terms and Conditions of Trade. You may therefore be limited or prevented from seeking a refund or compensation from us for this loss.