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## INFORMATION SHEET – PLEASE READ

Dear Consumer (**you, your**),

Before entering into an agreement with Productivity Development Solutions Pty Limited (**us, our**), please ensure that you have read and understand this Information Sheet and our Maintenance and Support Services Agreement and our Software as a Service Agreement (collectively referred to as the Agreements) to which this information Sheet is annexed and to which it relates.

**If you do not understand this Information Sheet or the Agreements you should seek independent legal advice.**

These documents govern our dealings with you and how we are to provide our goods and services to you, as well as our obligations to you and your obligations to us. **You should be aware that the Agreements contain provisions that may substantially prejudice your interests**, including the following clauses:

### **Maintenance and Support Services Agreement:**

**Clause 13:** You are indemnifying us from all claims, loss, damage or expense we may incur or become liable for relating to any death, injury or damage incurred in connection with our provision of goods and services to you, unless resulting directly from our actions.

**Clause 14:** This clause limits (to the extent permitted by any relevant law) or completely excludes our liability for certain claims or loss, damage or expense you may suffer as a result of your use of our goods and services. You may therefore be limited or prevented from seeking a refund or compensation from us for this loss.

### **Software as a Service Agreement:**

**Clause 10:** This clause limits (to the extent permitted by any relevant law) or completely excludes our liability for certain claims or loss, damage or expense you may suffer as a result of your use of our goods and services. You may therefore be limited or prevented from seeking a refund or compensation from us for this loss.